



# **American College Counseling Association: Community College Task Force**

## **Survey of Community/2 Year College Counseling Services**

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# Purpose & Method

## Purpose

The American College Counseling Association's (ACCA) Community College Task Force (CCTF) has conducted a second national survey. The purpose of this survey is to gather benchmark data about common practices for personal/mental health counseling in Community/2 Year colleges and to determine how many Community/2 Year colleges have trained counselors providing career counseling.

## Method

The survey was constructed using items from last year's pilot survey and items generated from current members of the CCTF and ACCA Executive Board. The survey was implemented using SurveyMonkey.com. It was distributed to a compiled list of Community Colleges around the United States and the following listservs: ACCA, NCHERM, & MAGNA. Professional counselors who provide personal counseling in a Community College setting were invited to respond to the full survey. If there were no Counseling Services on campus, the appropriate Dean or Vice President was invited to respond (to Section I only). The response rate for Deans/VPs was 23 out of 104 email invitations.

Four iPod shuffles were raffled off to interested participants as a response incentive. N=294 counted responses.

## Limitations

The survey was not completed by all who were specifically invited to participate via email. The compiled list of Community Colleges around the United States may not have been exhaustive. The overall response rate was not possible to calculate because the total number of professional counselors at Community Colleges on each listserv above is unknown.

In cases where multiple responses were received from an institution, only one response set was chosen for inclusion with the overall results. The omission criteria were approved by the CCTF (n=31 omitted). This was done in service of increasing the generalizability of the results.

# Response Highlights

**This survey represents 294 Community/2 Year Colleges from 44 different states.**

*Response highlights:*

- 68% of responding Community/2 Year Colleges provide mental health counseling services.
- For Community/2 Year Colleges that do not provide services, the majority refer students to an off-campus provider.
- 78% of respondents hold Master's Degrees.
- 37% hold licensure as an LMHC/LPC or equivalent and 35% hold no licensure.
- 37% earn between \$41K and \$61K, which was the most common response.
- 58% are not required to hold independent state licensure.
- 87% have no on-site Psychiatry resource.
  - The Gallagher Survey of College Counseling Center Directors reports that 56% of schools do have on-campus psychiatry (Gallagher, 2010).
- 47% do not limit the number of Counseling sessions.
  - The Gallagher Survey of College Counseling Center Directors reports that 44% of schools do not have a session limit policy (Gallagher, 2010).
- 71% report having a Threat Assessment Team on campus.
- 85% use some form of online tools to reach students.
- 43% do not offer any suicide prevention programming or resources.
- 60% describe the intensity/severity of clinical issues, relative to past years, as "Higher Severity."
  - The Gallagher Survey reports that 91% of directors report that the recent trend toward greater number of students with severe psychological problems continues to be true on their campuses and 44% of their clients have severe psychological problems (Gallagher, 2010).

# Response Highlights

- Most common responses regarding utilization of Counseling Services:
  - *Average number of sessions per academic year* = 3 – 5
  - *Average weekly caseload size* = Over 75% of respondents report a caseload size of under 15 clients a week.
  - *Percentage of student body seen for Counseling* = 1% – 5%
- 84% provide mental health counseling and other services in the same office.
- Most services are available during normal business hours (8am-5pm).
- 51% say “We welcome a combination of crisis and general walk-ins” for counseling.
- 87% do not provide on-call or after-hours emergency coverage.
- 61% type or handwrite their counseling notes and statistical tracking.
- 78% of colleges have trained counselors providing career counseling.
- 79% have no dedicated Case Manager position on staff.
- 97% have regular duties/roles in addition to personal counseling. The top 4 are:
  - Committee work (78%)
  - Academic advising (70%)
  - Career counseling (68%)
  - Administration/management duties (49%)
- The top 4 student presenting problems are:
  - Academic problems
  - Stress
  - Anxiety disorders
  - Depression

# Response Highlights

- The last question of the survey asked respondents to share additional information. A brief summary of the response themes follows:
  - Financial stress and budget pressures negatively affect the availability and quality of services for students. Many Counseling Centers are under-resourced and under-staffed.
  - Many respondents draw a clear distinction between offering “Mental Health Counseling” and “Personal Counseling” on campus. The former being perceived as a medical model that emphasizes diagnosis and pathology, the latter being perceived as developmental, student-centered, and strengths based.
  - Referring students to off-campus services tends to be problematic due to college policies, student health insurance, and lack of community resources.
  - Counselors wear too many hats at some institutions and get mixed messages from administration about how to help students in distress.
  - Many colleges do not have Counseling Services per se, but still must find ways to assist students in acute distress or in need of mental health resources.
  - The availability, types, and structures of available Counseling Services on Community Colleges is a mixed bag across the United States.

Reference: Gallagher, R.P. (2010). National Survey of Counseling Center Directors. Alexandria, VA: International Association of Counseling Services.

# Survey Questions

## SECTION I – Completed by all participants

Does your community/2 year college provide mental health counseling services?		
Answer Options	Response Percent	Response Count
<b>Yes</b>	<b>68.3%</b>	<b>198</b>
No	31.7%	92
<i>answered question</i>		<b>290</b>
<i>skipped question</i>		<b>4</b>

If no, who responds to student mental health issues and/or students in acute distress?		
Answer Options	Response Percent	Response Count
<b>Referral to off-campus provider</b>	<b>59.0%</b>	<b>62</b>
Behavioral Intervention Team	10.5%	11
Campus Police/Public Safety	1.9%	2
Disabilities Services	4.8%	5
Career Services	1.0%	1
Dean of Students or Designee	11.4%	12
Other non-licensed, non-clinical staff	11.4%	12
<i>answered question</i>		<b>105</b>
<i>skipped question</i>		<b>189</b>

What degree do you hold?		
Answer Options	Response Percent	Response Count
Associate's Degree	0.7%	2
Bachelor's Degree	1.7%	5
<b>Master's Degree</b>	<b>78.0%</b>	<b>227</b>
Doctoral Degree	19.6%	57
Medical Doctor	0.0%	0
<i>answered question</i>		<b>291</b>
<i>skipped question</i>		<b>3</b>

# Survey Questions

## SECTION I (continued)

What state license(s) do you hold?		
Answer Options	Response Percent	Response Count
<b>Licensed Mental Health Counselor / Licensed Professional Counselor (or equivalent)</b>	<b>37.5%</b>	<b>105</b>
Licensed Psychologist	3.9%	11
Licensed Independent Clinical Social Worker (or equivalent)	6.1%	17
Licensed Marriage and Family Counselor	3.6%	10
Licensed Alcohol and Drug Counselor (or equivalent)	3.9%	11
Working Towards State Licensure	7.1%	20
Other	13.2%	37
Not Applicable	35.7%	100
<b><i>answered question</i></b>		<b>280</b>
<b><i>skipped question</i></b>		<b>14</b>

What national certification(s) do you hold?		
Answer Options	Response Percent	Response Count
<b>National Certified Counselor</b>	<b>20.7%</b>	<b>51</b>
Certified Clinical Mental Health Counselor	2.4%	6
National Certified School Counselor	0.8%	2
Master Addictions Counselor	0.4%	1
Other	14.2%	35
Not Applicable	63.4%	156
<b><i>answered question</i></b>		<b>246</b>
<b><i>skipped question</i></b>		<b>48</b>

What type of contract do you hold?		
Answer Options	Response Percent	Response Count
<b>12 month contract</b>	<b>75.5%</b>	<b>213</b>
Less than 12 month contract	24.5%	69
<b><i>answered question</i></b>		<b>282</b>
<b><i>skipped question</i></b>		<b>12</b>

# Survey Questions

## SECTION I (continued)

What is your title?		
Answer Options	Response Percent	Response Count
Vice President of Student Affairs	6.2%	18
Dean of Student Affairs	6.5%	19
Director of Counseling	14.4%	42
Associate Director of Counseling	0.7%	2
Assistant Director of Counseling	0.0%	0
<b>Counselor</b>	<b>40.5%</b>	<b>118</b>
Academic Advisor	2.4%	7
Other	29.2%	85
<i>answered question</i>		<b>291</b>
<i>skipped question</i>		<b>3</b>

What is your current salary?		
Answer Options	Response Percent	Response Count
\$0-20K	0.4%	1
\$21-40K	11.0%	31
<b>\$41-60K</b>	<b>37.6%</b>	<b>106</b>
\$61-80K	29.8%	84
\$81-100K	21.3%	60
<i>answered question</i>		<b>282</b>
<i>skipped question</i>		<b>12</b>

Does your campus have on-campus housing?		
Answer Options	Response Percent	Response Count
Yes	20.8%	60
<b>No</b>	<b>79.2%</b>	<b>229</b>
<i>answered question</i>		<b>289</b>
<i>skipped question</i>		<b>5</b>

# Survey Questions

## SECTION I (continued)

<b>What is the total size of your college's student body (students enrolled in courses for credit) both full and part time for any given academic year?</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
Fewer than 2500	17.3%	50
<b>2501 - 5000</b>	<b>20.8%</b>	<b>60</b>
5001 - 7500	17.6%	51
7501 - 10,000	9.0%	26
10,001 - 12,500	8.7%	25
12,501 - 15,000	6.6%	19
15,001 - 20,000	9.3%	27
20,001 or 30,000	4.5%	13
30,001 or more	6.2%	18
<i>answered question</i>		<b>289</b>
<i>skipped question</i>		<b>5</b>

<b>Does your campus have a Threat Assessment/Behavioral Intervention/Student Care Team, or equivalent?</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
<b>Yes</b>	<b>71.3%</b>	<b>206</b>
No	28.7%	83
<i>answered question</i>		<b>289</b>
<i>skipped question</i>		<b>5</b>

<b>If yes, Does your team have access to a counselor, psychologists, social worker or other mental health provider for:</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
<b>Consultation on a case</b>	<b>53.8%</b>	<b>114</b>
Mandated Assessment	8.5%	18
Referral to treatment	37.7%	80
<i>answered question</i>		<b>212</b>
<i>skipped question</i>		<b>82</b>

# Survey Questions

## SECTION I (continued)

<b>What social networking tools are you using to outreach or provide programming to students?</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
None at this time	14.7%	43
<b>College website/home page</b>	<b>79.1%</b>	<b>231</b>
Facebook	32.2%	94
Twitter	9.9%	29
Online Mental Health Screening tool	16.1%	47
Uline	16.4%	48
Other	9.6%	28
<i>answered question</i>		<b>292</b>
<i>skipped question</i>		<b>2</b>

<b>Does your community/2 year college provide any suicide prevention resources and programming?</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
<b>Yes</b>	<b>57.0%</b>	<b>166</b>
No	43.0%	125
<i>answered question</i>		<b>291</b>
<i>skipped question</i>		<b>3</b>

<b>Does your college have trained counselors providing career counseling or do other staff perform this duty?</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
<b>Trained career counselors</b>	<b>78.1%</b>	<b>225</b>
Other staff	21.9%	63
<i>answered question</i>		<b>288</b>
<i>skipped question</i>		<b>6</b>

<b>What accreditation does your counseling center hold?</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
International Association of Counseling Services (IACS)	0.9%	2
<b>None</b>	<b>94.9%</b>	<b>204</b>
Other (please specify)	4.2%	9
<i>answered question</i>		<b>215</b>
<i>skipped question</i>		<b>79</b>
<b>Other (please specify)</b>		
CARF-Commission on Accreditation of Rehabilitation Facilities		

# Survey Questions

## SECTION II – Completed by Counselors only

How many part-time counselors/therapists are on staff?		
Answer Options	Response Percent	Response Count
<b>0</b>	<b>52.3%</b>	<b>115</b>
1	22.3%	49
2	12.7%	28
3	3.6%	8
4	3.2%	7
5	1.8%	4
6	0.0%	0
7	0.5%	1
8	0.0%	0
9	0.0%	0
10+	3.6%	8
<i>answered question</i>		<b>220</b>
<i>skipped question</i>		<b>74</b>

How many full-time (FTE) counselors/therapists are on staff?		
Answer Options	Response Percent	Response Count
0	15.8%	35
<b>1</b>	<b>29.3%</b>	<b>65</b>
2	15.3%	34
3	12.6%	28
4	8.6%	19
5	3.6%	8
6	2.7%	6
7	3.2%	7
8	2.3%	5
9	1.8%	4
10+	5.0%	11
<i>answered question</i>		<b>222</b>
<i>skipped question</i>		<b>72</b>

# Survey Questions

## SECTION II (continued)

How many administrative support positions are on staff?		
Answer Options	Response Percent	Response Count
0	32.1%	70
<b>1</b>	<b>41.3%</b>	<b>90</b>
2	11.9%	26
3	6.4%	14
4	2.8%	6
5+	5.5%	12
<i>answered question</i>		<b>218</b>
<i>skipped question</i>		<b>76</b>

Do you have a Psychiatrist or other licensed prescriber either on staff or contracted to provide services?		
Answer Options	Response Percent	Response Count
Yes	12.3%	27
<b>No</b>	<b>87.7%</b>	<b>192</b>
<i>answered question</i>		<b>219</b>
<i>skipped question</i>		<b>75</b>

How many counseling interns (trainees) are on staff?		
Answer Options	Response Percent	Response Count
<b>0</b>	<b>78.1%</b>	<b>171</b>
1	12.8%	28
2	2.7%	6
3	4.6%	10
4	0.9%	2
5+	0.9%	2
<i>answered question</i>		<b>219</b>
<i>skipped question</i>		<b>75</b>

# Survey Questions

## SECTION II (continued)

Does your college have a dedicated staff member for student case management?		
Answer Options	Response Percent	Response Count
Yes	20.9%	46
<b>No</b>	<b>79.1%</b>	<b>174</b>
<i>answered question</i>		<b>220</b>
<i>skipped question</i>		<b>74</b>

Are counseling staff who provide mental health services at your college required to hold independent State licensure?		
Answer Options	Response Percent	Response Count
yes	41.8%	89
<b>No</b>	<b>58.2%</b>	<b>124</b>
<i>answered question</i>		<b>213</b>
<i>skipped question</i>		<b>81</b>

What limits do you place on the number of counseling sessions?		
Answer Options	Response Percent	Response Count
<b>No limits to the number of sessions</b>	<b>47.4%</b>	<b>101</b>
Emergency sessions only	6.6%	14
1 - 5 sessions	22.5%	48
6 - 10 sessions	19.2%	41
11 - 15 sessions	2.8%	6
15 - 20 sessions	1.4%	3
<i>answered question</i>		<b>213</b>
<i>skipped question</i>		<b>81</b>

# Survey Questions

## SECTION II (continued)

What PERCENTAGE of your student body does your office see for mental health counseling in any given academic year (approximately)?		
Answer Options	Response Percent	Response Count
<b>01 - 05%</b>	<b>44.8%</b>	<b>95</b>
06 - 10%	20.8%	44
11 - 15%	6.1%	13
16 - 20%	5.7%	12
21 - 25%	2.4%	5
26 - 30%	1.9%	4
31 - 40%	0.9%	2
41 - 50%	0.5%	1
More than 50%	0.0%	0
Do not know	17.0%	36
<i>answered question</i>		<b>212</b>
<i>skipped question</i>		<b>82</b>

What is the AVERAGE NUMBER of counseling SESSIONS in any given semester (approximately)?		
Answer Options	Response Percent	Response Count
Only 1 or 2 Sessions	21.2%	43
<b>3 - 5</b>	<b>34.0%</b>	<b>69</b>
5 - 10	17.7%	36
11 - 15	3.4%	7
16 - 20	2.5%	5
21 - 25	2.5%	5
26 - 30	2.5%	5
More than 30 Sessions	16.3%	33
<i>answered question</i>		<b>203</b>
<i>skipped question</i>		<b>91</b>

# Survey Questions

## SECTION II (continued)

What is your AVERAGE WEEKLY CASELOAD SIZE for mental health counseling (approximately)?		
Answer Options	Response Percent	Response Count
<b>1 - 5</b>	<b>36.2%</b>	<b>72</b>
6 - 10	26.6%	53
11 - 15	13.6%	27
16 - 20	11.6%	23
21 - 25	4.5%	9
25 - 30	4.5%	9
31 - 40	1.5%	3
More than 40	1.5%	3
<i>answered question</i>		<b>199</b>
<i>skipped question</i>		<b>95</b>

When are you available/have office hours/open for students?			
Answer Options	Weekdays	Weekends	
Early Morning (Before 8am)	24	3	
<b>Daytime (8am - 5pm)</b>	<b>213</b>	<b>8</b>	
Evening (5pm - 8pm)	94	2	
Late Evening (8pm - 10pm, or later)	6	2	
<i>answered question</i>			<b>215</b>
<i>skipped question</i>			<b>79</b>

Does your counseling center provide mental health counseling only or does it also provide other related student counseling/services (e.g., Career Counseling, Academic Advising)?		
Answer Options	Response Percent	Response Count
We provide mental health counseling only.	16.1%	33
<b>We provide mental health counseling and other related student counseling/services.</b>	<b>83.9%</b>	<b>172</b>
<i>answered question</i>		<b>205</b>
<i>skipped question</i>		<b>89</b>

# Survey Questions

## SECTION II (continued)

What other duties do you regularly perform (or are provided by your office) IN ADDITION to providing mental health counseling for students?		
Answer Options	Response Percent	Response Count
Not Applicable	3.2%	7
<b>Academic Advising</b>	<b>70.0%</b>	<b>152</b>
<b>Career Counseling</b>	<b>68.2%</b>	<b>148</b>
Admissions Advising	38.2%	83
Disabilities Services	35.5%	77
Teaching	41.9%	91
Tutoring	6.5%	14
<b>Administration / Management Duties</b>	<b>49.8%</b>	<b>108</b>
<b>Committee Work</b>	<b>78.8%</b>	<b>171</b>
Psychoeducational Programming	51.2%	111
Other	28.1%	61
<i>answered question</i>		<b>217</b>
<i>skipped question</i>		<b>77</b>

Where is your office housed or located?		
Answer Options	Response Percent	Response Count
Stand Alone Location (e.g., house or separate building)	8.3%	18
<b>Student Affairs/Student Development Office</b>	<b>71.4%</b>	<b>155</b>
Health Services Office/Infirmary	7.8%	17
Disabilities Services	5.1%	11
Academic School/Division	7.4%	16
<i>answered question</i>		<b>217</b>
<i>skipped question</i>		<b>77</b>

# Survey Questions

## SECTION II (continued)

How does your counseling center handle "walk-in" appointments?		
Answer Options	Response Percent	Response Count
We see walk-ins for crisis intervention only.	19.2%	41
<b>We generally welcome walk-ins and/or set time aside for walk-ins.</b>	<b>27.1%</b>	<b>58</b>
We welcome a combination of crisis and general walk-ins.	51.4%	110
We generally do not allow walk-ins; students must make an appointment.	2.3%	5
<i>answered question</i>		<b>214</b>
<i>skipped question</i>		<b>80</b>

Do you provide after-hours "on call" crisis services for students?		
Answer Options	Response Percent	Response Count
Yes	12.4%	27
<b>No</b>	<b>87.6%</b>	<b>191</b>
<i>answered question</i>		<b>218</b>
<i>skipped question</i>		<b>76</b>

# Survey Questions

## SECTION II (continued)

<b>If your school became aware of a student who was potentially violent or suicidal, would you:</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
Almost always, will involve the parents, guardian or support others in the student's life.	28.3%	60
<b>Many times, will involve the parents, guardian or support others in the student's life.</b>	<b>45.3%</b>	<b>96</b>
Rarely, will involve the parents, guardian or support others in the student's life.	25.0%	53
Never, will involve the parents, guardian or support others in the student's life.	1.4%	3
<b><i>answered question</i></b>		<b>212</b>
<b><i>skipped question</i></b>		<b>82</b>

<b>Does your center provide mandated assessment for suicidal or violent students?</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
Almost always	27.5%	58
Many times	18.5%	39
Rarely	25.1%	53
<b>Never</b>	<b>28.9%</b>	<b>61</b>
<b><i>answered question</i></b>		<b>211</b>
<b><i>skipped question</i></b>		<b>83</b>

<b>Does your center provide mandated treatment for suicidal or violent students?</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
Almost always	18.5%	39
Many times	15.6%	33
Rarely	28.9%	61
<b>Never</b>	<b>37.0%</b>	<b>78</b>
<b><i>answered question</i></b>		<b>211</b>
<b><i>skipped question</i></b>		<b>83</b>

# Survey Questions

## SECTION II (continued)

How would you describe the level of acuity/severity of the clinical issues that you are seeing, relative to past years?						
Answer Options	Not Sure	Lower Severity	Same as Previous Years	Higher Severity	Rating Average	Response Count
Overall Acuity / Severity	7.1%, 15	2.8%, 6	29.2%, 62	<b>60.8%, 129</b>	3.44	212
<i>answered question</i>						<b>212</b>
<i>skipped question</i>						<b>82</b>

# Survey Questions

## SECTION II (continued)

What are the most common presenting problems?		
Answer Options	Response Percent	Response Count
Crisis Intervention	51.4%	111
<b>Depression</b>	<b>82.4%</b>	<b>178</b>
Bipolar Disorder	45.8%	99
Other Mood Disorders	24.1%	52
<b>Anxiety Disorders</b>	<b>83.3%</b>	<b>180</b>
Adjustment Disorders	43.1%	93
Sleep Disorders	14.8%	32
Eating Disorders	13.0%	28
Substance-Related Disorders	33.8%	73
Addictions (other than substances)	21.8%	47
Pervasive Developmental Disorders	7.9%	17
Attention-Deficit / Disruptive Disorder	38.0%	82
Learning Disabilities	45.8%	99
Schizophrenia/Schizoaffective Disorders	9.3%	20
Personality/Axis II Issues	15.7%	34
<b>Academic Problems</b>	<b>86.6%</b>	<b>187</b>
Anger	35.2%	76
Career/Vocational Issues	51.4%	111
Discrimination/Harassment	8.8%	19
Identity Problems	13.4%	29
Loss/Grief	51.4%	111
Non-Suicidal Self-Injury	20.8%	45
Physical Abuse/Physical Assault	25.0%	54
Relational Issues	71.3%	154
Self-esteem	53.2%	115
Sexual Abuse/Sexual Assault	21.8%	47
<b>Stress</b>	<b>85.2%</b>	<b>184</b>
Test anxiety/Procrastination	75.0%	162
Triage and/or Referral	26.9%	58
Other	1.4%	3
<i>answered question</i>		<b>216</b>
<i>skipped question</i>		<b>78</b>

# Survey Questions

## SECTION II (continued)

<b>What are your most common referral sources?</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
Academic Support Center/Tutoring Services	48.4%	104
Academic Advisor/Advising Office	51.2%	110
Administrator or Dean	29.3%	63
Athletics/Coach/Recreation Center	12.6%	27
Career Services Office	26.0%	56
Disabilities Services Office	53.5%	115
Email Outreach	10.7%	23
<b>Faculty/Professor/Instructor</b>	<b>77.2%</b>	<b>166</b>
Friend	19.5%	42
Health Services/Nurse/Infirmary	17.2%	37
Orientation Session	13.5%	29
Other College Employee	27.9%	60
Parent(s)	12.1%	26
Poster/Flyer/Brochure	20.0%	43
Program or Classroom visit	24.7%	53
Relative (other than parents)	0.9%	2
Website/Online Screening Tool	20.0%	43
Other	21.9%	47
<i>answered question</i>		<b>215</b>
<i>skipped question</i>		<b>79</b>

<b>Please estimate how much time PER WEEK you spend on mental health counseling?</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
<b>01 - 05 Hours</b>	<b>29.5%</b>	<b>62</b>
06 - 10 Hours	23.3%	49
11 - 15 Hours	15.7%	33
16 - 20 Hours	10.0%	21
21 - 25 Hours	13.8%	29
26 - 30 Hours	5.2%	11
31 - 40 Hours	1.0%	2
More than 40 Hours	1.4%	3
<i>answered question</i>		<b>210</b>
<i>skipped question</i>		<b>84</b>

# Survey Questions

## SECTION II (continued)

<b>How do you document and track clinical data, progress, and statistics?</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
<b>Typed or Handwritten Notes &amp; Tracking</b>	<b>61.2%</b>	<b>128</b>
Internal or custom college Software Package	9.6%	20
Titanium Schedule Software Package	5.3%	11
Therapist Helper Software Package	1.4%	3
TheraScribe Software Package	1.0%	2
Microsoft Office applications (e.g., Outlook, Excel)	11.0%	23
Other (please specify)	10.5%	22
<b>answered question</b>		<b>209</b>
<b>skipped question</b>		<b>85</b>
<b>Other (please specify)</b>		
Pyra-Med		
Who's Next, specifically modified for counseling use		
EHR (PyraMED)		
No Records Kept		
Medi-cat software system		
PeopleSoft		
Maxient		
Software Program from DayBreak		
Practice Fusion- EMR web-based		
Quicdocs		
Blooming Database		
iSalus Electronic Medical Records		
MedPro Software		

<b>How do you evaluate the effectiveness of mental health counseling services?</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
<b>Student satisfaction survey</b>	<b>50.7%</b>	<b>108</b>
Student feedback in session	42.3%	90
Calculating student persistence rates	11.3%	24
Counselor report/perception	34.3%	73
Formal assessment tool or validated process (e.g., logic model)	3.3%	7
We do not evaluate effectiveness	23.9%	51
<b>answered question</b>		<b>213</b>
<b>skipped question</b>		<b>81</b>

# Survey Questions

## SECTION II (continued)

What types of mental health screening days do you offer?		
Answer Options	Response Percent	Response Count
<b>None</b>	<b>46.9%</b>	<b>98</b>
Internet-based screening tools	20.1%	42
Alcohol screening	32.1%	67
Anxiety screening	21.1%	44
Depression and other mood disorder screening	43.1%	90
Domestic Violence screening	6.2%	13
Eating disorder screening	14.8%	31
Suicide prevention	23.9%	50
Trauma/PTSD screening	10.0%	21
<i>answered question</i>		<b>209</b>
<i>skipped question</i>		<b>85</b>

# Participating Community/2 Year Colleges

Alabama Southern Community College	AL
Central Alabama Community College	AL
Gadsden State	AL
LBW Community College	AL
Snead State Community College	AL
Wallace State	AL
East Arkansas Community College	AR
North Arkansas College	AR
Northwest Arkansas Community College	AR
University of Arkansas Community College at Batesville	AR
University of Arkansas Community College at Hope	AR
University of Arkansas Community College at Morrilton	AR
Chandler-Gilbert Community College	AZ
Cochise College	AZ
Estrella Mountain Community College	AZ
Glendale Community College	AZ
Santa Monica College	AZ
Yavapai College	AZ
American River College	CA
Cabrillo College	CA
College of the Desert	CA
College of the Sequoias	CA
Contra Costa College	CA
De Anza College	CA
Evergreen Valley College	CA
Folsom Lake College	CA
Hartnell College	CA
Irvine Valley College	CA
Los Angeles City College	CA
MiraCosta College	CA
Modesto Junior College	CA
Mt. San Antonio College	CA
San Jose City College	CA
Santa Monica College	CA
West Valley College	CA
Colorado Mountain College in Edwards	CO
Colorado Northwestern Community College	CO
Community College of Denver	CO
Front Range Community College	CO
Lamar Community College	CO
Morgan Community College	CO
Pikes Peak Community College	CO
Asnuntuck Community College	CT
Northwestern CT Community College	CT
Tunxis Community College	CT
Brevard Community College	FL

Chipola College	FL
College of Central Florida	FL
Palm Beach State College	FL
Polk State College	FL
Valencia College	FL
Altamaha Technical College	GA
Darton College	GA
DeKalb Technical College	GA
Gainesville State College-Oconee Campus	GA
Georgia Highlands College	GA
Georgia Perimeter College	GA
No Name Provided	GA
Des Moines Area Community College	IA
Hawkeye Community College	IA
Indian Hills Community College	IA
Iowa Lakes Community College	IA
Kirkwood Community College	IA
Northwest Iowa Community College	IA
College of Southern Idaho	ID
Black Hawk College	IL
College of DuPage	IL
College of Lake County	IL
Governors State University	IL
Illinois Valley Community College	IL
John A. Logan College	IL
John Wood Community College	IL
Kankakee Community College	IL
Kaskaskia College	IL
Lincoln Land Community College	IL
Northwestern College	IL
Parkland College	IL
Prairie State College	IL
Rock Valley College	IL
Sauk Valley Community College	IL
Southwestern Illinois college	IL
William Rainey Harper College	IL
Ivy Tech Community College - Lafayette	IN
Vincennes University	IN
Butler Community College	KS
Hutchinson Community College	KS
Independence Community College	KS
Manhattan Area Technical College	KS
Elizabethtown Community and Technical College	KY
Gateway Community and Technical College	KY
Hopkinsville Community College	KY
KY Community & Technical College System	KY

# Participating Community/2 Year Colleges

Madisonville Community College	KY
West Kentucky Community & Technical College	KY
Delgado Community College	LA
Southern University at Shreveport	LA
Berkshire Community College	MA
Bristol Community College	MA
Cape Cod Community College	MA
Holyoke Community College	MA
Massasoit Community College	MA
MassBay Community College	MA
Middlesex Community College	MA
Mount Wachusett Community College	MA
Quincy College	MA
Quinsigamond Community College	MA
Anne Arundel Community College	MD
College of Southern Maryland	MD
Garrett College	MD
Howard Community College	MD
The Community College of Baltimore County	MD
CMMC-CONHP	ME
York County Community College	ME
Bay de Noc Community College	MI
Delta College	MI
Kalamazoo Valley Community College	MI
Kellogg Community College	MI
Kirtland Community College	MI
Lake Michigan College	MI
Mott Community College	MI
Muskegon Community College	MI
Northwestern Michigan College	MI
Schoolcraft College	MI
West Shore Community College	MI
Century Community College	MN
Dakota County Technical College	MN
Hennepin Technical College	MN
Inver Hills Community College	MN
Minnesota State Community and Technical College	MN
Normandale Community College	MN
Patricia Grace	MN
Pine Technical College	MN
Riverland Community College	MN
Rochester Community and Technical college	MN
Vermilion Community College	MN
No Name Provided	MN
Cottey College	MO
East Central College	MO

Jefferson College	MO
Mineral Area College	MO
Ozarks Technical Community College	MO
St. Charles Community College	MO
St. Louis Community College	MO
East Central Community College	MS
Holmes Community College	MS
Mississippi Delta Community College	MS
Miles Community College	MT
Bladen Community College	NC
Brunswick Community College	NC
Caldwell Community College and Technical Institute	NC
Central Piedmont Community College	NC
College of The Albemarle	NC
Edgecombe Community College	NC
Martin Community College	NC
Rockingham Community College	NC
Sandhills Community College	NC
South Piedmont Community College	NC
Surry Community College	NC
No Name Provided	NC
Bismarck State College	ND
Turtle Mountain Community College	ND
Metropolitan Community College	NE
Manchester Community College	NH
River Valley Community College	NH
Bergen Community College	NJ
Brookdale	NJ
County College of Morris	NJ
Mercer County Community College	NJ
Middlesex County College	NJ
Passaic County Community College	NJ
Sussex County Community College	NJ
San Juan College	NM
Santa Fe Community College	NM
College of Southern Nevada	NV
The Art Institute of Las Vegas	NV
Bronx Community College	NY
Broome Community College	NY
Columbia-Greene Community College	NY
Finger Lakes Community College	NY
Hostos Community College	NY
Jamestown Community College	NY
Jefferson Community College	NY
Mohawk Valley Community College	NY
Queensborough Community College, CUNY	NY

# Participating Community/2 Year Colleges

Schenectady County Community College	NY
Suffolk County Community College	NY
Sullivan County Community College	NY
SUNY Orange	NY
No Name Provided	NY
Cuyahoga Community College	OH
Eastern Gateway Community College	OH
Lakeland Community College	OH
Lorain County Community College	OH
Miami University - Hamilton Regional Campus	OH
Ocking College	OH
Rio Grande Community College	OH
Murray State College	OK
Seminole State College	OK
Chemeketa Community College	OR
Clackamas Community College	OR
Clatsop Community College	OR
Columbia Gorge Community College	OR
southwestern oregon community college	OR
Community College of Beaver County	PA
Community College of Philadelphia	PA
Lehigh Carbon Community College	PA
Northampton Community College	PA
Pennsylvania Highlands Community College	PA
Aiken Technical College	SC
Midlands Technical College	SC
Tri-County Technical College	SC
York Technical College	SC
Chattanooga State Community College	TN
Cleveland State Community College	TN
Columbia State Community College	TN
Jackson State Community College	TN
Pellissippi State Community College	TN
Alvin Community College	TX
Austin Community College	TX
Brookhaven college	TX
Coastal Bend College	TX
Collin College	TX
Del Mar College	TX
Eastfield College	TX
Hill College	TX
Laredo Community College	TX
Lone Star College-CyFair	TX
Lone Star College-North Harris	TX
McLennan Community College	TX
Mountain View College	TX

Navarro College	TX
North Central Texas College	TX
Pellissippi State Community College	TX
Richland College	TX
San Antonio College	TX
South Texas College	TX
Temple College	TX
Trinity Valley Community College	TX
Tyler Junior College	TX
Victoria College	TX
No Name Provided	TX
Snow College	UT
Blue Ridge Community College	VA
Danville Community College	VA
Germanna Community College	VA
Lord Fairfax Community College	VA
Mountain Empire Community College	VA
New River Community College	VA
Northern Virginia Community College	VA
Northern Virginia Community College, Woodbridge	VA
Southwest Virginia Community College	VA
Tidewater Community College	VA
Wytheville Community College	VA
No Name Provided	VA
Bates Technical College	WA
Bellingham Technical College	WA
Cascadia Community College	WA
Centralia college	WA
Clover Park Technical College	WA
Columbia Basin College	WA
Edmonds Community College	WA
Everett Community College	WA
Grays Harbor College	WA
Highline Community College	WA
Lake Washington Tech College	WA
Lower Columbia College	WA
North Seattle Community College	WA
Olympic College	WA
Pierce College Fort Steilacoom	WA
Pierce College Puyallup	WA
Seattle Central	WA
South Puget Sound Community College	WA
South Seattle Community College	WA
Whatcom Community College	WA
Yakima Valley Community College	WA
Blackhawk Technical College	WI

# Participating Community/2 Year Colleges

Chippewa Valley Technical College	WI
Fox Valley Technical College	WI
Moraine Park Technical College	WI
University of Wisconsin-Baraboo/Sauk County	WI
Waukesha County Technical College	WI
Western Technical College	WI
Wisconsin Indianhead Technical College	WI
Southern WV Comm. & Tech. College	WV
West Virginia Northern Community College	WV
West Virginia University at Parkersburg	WV
WV Northern Community College	WV
Casper College	WY
Central Wyoming College	WY
Laramie County Community College	WY
Northwest College	WY